

Stay & Play Zone Rules & Policies

Availability: The Stay and Play Zone is for members and their guests who are engaging in an activity inside the Community/Aquatic Center. Non-Members must be participating in a class or program to utilize these services. You must always remain inside these areas.

Registration: There is a registration form required for each child. Parent/Guardian can complete the form online or at the desk prior to child's first visit.

Sign In/ Sign Out: For the safety of the child, only the parent/guardian may sign the child in/out of the Zone. At the time of check in you will need to indicate what part of the center you will be utilizing. Parents utilizing the Aquatics Center are asked to leave a cell phone number in case an emergency arises so that you may be contacted. Children will not be released to any other person without prior permission. You may indicate on the sign-in sheet a secondary person to pick up your child. The secondary person must be 18+ years of age and will be asked to show membership card or state ID.

Shoes: Children entering the Stay and Play Zone must always wear socks/shoes/sandals. This is a requirement of the Health Department.

Medications: Staff are not permitted to administer medication.

Diapering: Non-potty-trained children should be in a clean diaper at the time they are dropped off. Parent/guardian will be notified if child needs a diaper change. If you are potty training your child, we encourage you to bring them in wearing a pull up. All potty-trained children are accompanied by staff to the restroom where they must be able to take care of their own needs.

Food: Due to Allergies, food and gum are not permitted in the room.

Drinks: Families are permitted to bring in one cup per child that can be closed (water bottle, sippy cup, etc.) to avoid spills. Drinks must be water or a clear liquid, no milk or colored juice are permitted.

Illness: Children showing signs of illness, including but not limited to; fever, diarrhea, vomiting and/or have missed school that day due to illness are not permitted in the Stay & Playroom. Staff have the authority to refuse service to children who show signs of illness.

Crying/Upset Children: The object of the Stay and Play Zone is to provide a service to the parents and children. However, sometimes when a child is overly upset and cannot be comforted it may be necessary to reunite the child with their parent/guardian. If the child cannot be calmed within 15 minutes the staff will locate the parent/guardian. It is also important for parents to work with staff to determine the best way to comfort their child or to acclimate their child to a new facility.

Minor behavior challenges: When necessary, children will be redirected to another activity. Parent/guardians will be notified of consistent behavioral problems or problems that are potential safety concerns.

Accidents: Parents and Guardians are consulted regarding accidents.

Emergency Situations:

Life Threatening: If a child experiences a life-threatening medical situation, the staff will call 911 and then locate the parent/guardian.

Fire Alarm: When an alarm is sounded, the staff will evacuate the children in an orderly fashion to the safest exit and meet the parent/guardian outside the front entrance near sidewalk.

Tornado/Severe Weather: The staff will take the children in an orderly fashion to the Women's Locker Room located on the lower level of the Community Center.